

Americands (1) Cort

WORKING TOGETHER TO CREATE A GOOD LIFE FOR PEOPLE WITH AN INTELLECTUAL DISABILITY













Working together to create a good life for people with an intellectual disability. That is our mission. We provide care to more than 2,300 people with an intellectual disability in the central Netherlands (in the provinces of Utrecht and Flevoland and the region Het Gooi).

At the heart of society

Amerpoort is at the heart of society. We are working on our mission together with our clients and everyone who is important to them: relatives, neighbours and volunteers; but also district teams, schools, knowledge centres and organisations both inside and outside of care. We regard each other as partners, and learn from each other.

Amerpoort Centre of Expertise

The Amerpoort Centre of Expertise enhances the professional skills of the Amerpoort employees. We underpin and strengthen our professional conduct, enabling us to continuously improve the care we provide. We make knowledge and experience accessible so it can be applied and further developed.

Participation in the 2016 IASSIDD World Congress provides a beautiful opportunity for Amerpoort to exchange knowledge and experiences at an international level. In this brochure you will find more information about the three IASSIDD-presentations of Amerpoort.

THE GRIEFCUBE®



MARJON VERBOOM MA, RESEARCHER AND SUPPORT WORKER

Effective grief support enhances the quality of life of people with intellectual disabilities. The GriefCube[®] is a tool to guide staff in their support of people with intellectual disabilities who are going through a grief process.

6 dimensions

The GriefCube[®] is based on current research and theories on grief and loss, both among the general population and among people with intellectual disabilities. It covers six dimensions of a grief process and grief support. The optimum use of the GriefCube[®] will be determined and its results evaluated.

Tools

The GriefCube[©] allows a support worker to determine which dimensions play an important role in the grief



process at issue. Information is collected on, for example, facts and emotions from the perspectives of both clients and professionals. Based on this information, tools are provided to support persons who are trying to come to terms with their grief.

TRACK A

A MULTIDIMENSIONAL PROGRAM-ME FOR RESTORING A NORMAL LIFE



GERHARD VAN CAPPELLEN MSC, EDUCATIONALIST

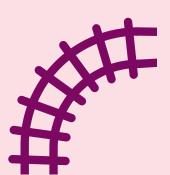
Track A is a multidimensional program for both children and adults with a severe intellectual disability who are seriously limited in their day-to-day functioning as a result of their challenging behaviour.

Restoring normal life

Track A aims at treatment and restoration of a client's normal life through education and training, intervision and network development for professionals. It is based on the organization's tradition combined with scientific knowledge, best practices and one's own daily experience. Broad organizational support by supervisors, management, families and caregivers is an important condition for success.

Results

By following the program, clients have a better daily



routine, there is less restriction of freedom and family members are more satisfied. Caregivers are more competent and have a shared professional view.

STEP BY STEP COMMUNICATION



AGNES STERK, FAMILY COACH

The 'Step by step Communication' plan offers support workers an opportunity to achieve a better understanding of their possibilities to influence and improve the quality of their communication with their clients.

8 steps

The step-by-step plan comprises 8 steps that will enhance the ability to be present, aware, and to improve communication. Each step consists of several questions which provide an insight in that particular aspect of communication. The plan is easy to use and suitable for any support worker.

Quality of life

This plan is based on our observations of colleagues providing support, interviews with clients and on literature. The observations show that communication is not always



easy. Support workers utilizing the 8 steps will have more tools at their disposal to get connected with their clients. The result will be an improvement of the client's quality of life.





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